

Terms and Conditions for AeroFleet Cargo

1. Entity Type and Definitions

"AeroFleet Cargo" (hereinafter referred to as "we," "us," "our") refers to the company providing cargo transportation services, including its employees, agents, and representatives. "Customer," "you," and "your" refer to the individual or entity requesting cargo transportation services. "Cargo" refers to the goods or merchandise to be transported using our services. "Carrier" refers to the airline or ship operator responsible for transporting your cargo.

2. Acceptance of Terms

By creating an account, accessing, or using our services, you acknowledge that you have read, understood, and agree to be bound by these terms and conditions. If you do not agree with any part of these terms, you must not use our services.

3. Services Offered

AeroFleet Cargo provides transportation of cargo by air and sea, serving customers worldwide. While our primary mode of transport is by air, we also offer shipping services via sea routes. We act as an intermediary between you and the carrier.

4. Account Creation

To use our services, you must create an account on our website by providing your first and last names, email address, and creating a password. You must also agree to these terms and conditions during the signup process.

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5. Booking and Payment

1. **Booking:** All bookings must be made through our website. You are responsible for providing accurate and complete information regarding your cargo.
2. **Payment:** Payment must be made in full before the cargo is dispatched. We accept cash, credit cards, PayPal, and bank transfers. In case of any payment issues, we reserve the right to delay or cancel the shipment.

6. Cargo Specifications

1. **Prohibited Items:** You must not ship any prohibited items as per local, national, or international regulations. This includes, but is not limited to, hazardous materials, illegal substances, and items restricted by the carrier.
2. **Packaging:** You are responsible for ensuring that your cargo is adequately packaged to withstand transportation. We are not liable for any damage resulting from inadequate packaging.
3. **Weight and Size Limitations:** The weight and size of cargo must comply with the carrier's guidelines. Additional charges may apply for oversized or overweight cargo.

7. Customs and Documentation

1. **Compliance:** You are responsible for complying with all applicable customs regulations and for providing all necessary documentation for the shipment. This includes, but is not limited to, commercial invoices, packing lists, and certificates of origin.
2. **Customs Duties and Taxes:** Any customs duties, taxes, or other charges imposed by the destination country are your responsibility. These charges must be paid upon delivery.

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8. Insurance

While we take utmost care in handling your cargo, we strongly recommend purchasing insurance to cover any potential loss or damage. AeroFleet Cargo does not provide insurance coverage as part of our service.

9. Delivery and Timelines

1. **Estimated Delivery Time:** All delivery times provided are estimates. We are not responsible for delays caused by factors beyond our control, including weather conditions, customs clearance delays, or carrier issues.
2. **Delivery Attempts:** If the recipient is unavailable to receive the cargo, the carrier may attempt a second delivery. If delivery cannot be made, the cargo will be returned to the sender at the sender's expense.

10. Liability and Limitations

1. **Limitation of Liability:** Our liability is limited to the amount paid for the shipping service. We are not liable for any indirect, incidental, or consequential damages, including loss of profits or business interruption.
2. **Force Majeure:** We are not liable for any failure or delay in performing our obligations due to events beyond our control, including natural disasters, acts of terrorism, or government actions.

11. Cancellations and Refunds

1. **Cancellation:** You may cancel your booking before the cargo is dispatched. Cancellations after

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dispatch will not be refunded.

2. No Refunds: Refunds are not available for any reason once the cargo has been dispatched.

12. Termination or Suspension

We reserve the right to terminate or suspend your account and access to our services at any time, without notice, if we believe you have violated these terms and conditions or for any other reason deemed appropriate by us.

13. Governing Law

These terms and conditions are governed by the laws of Kenya. Any disputes arising out of or related to these terms will be resolved through binding arbitration in Kenya.

14. Changes to Terms and Conditions

We reserve the right to modify these terms and conditions at any time. Changes will be effective immediately upon posting on our website. Your continued use of our services constitutes acceptance of the modified terms.

15. Contact Information

For any questions or concerns regarding these terms and conditions, please contact us at aerofleetcargo@gmail.com.